



Luke Brau

319-931-5884

lukebrau2@gmail.com

664 Onderdonk

Avenue Queens

Ridgewood, NY,

11385

SUMMARY

Goal-orientated, Hardworking creative professional in the performing arts, and has years in experience in face-to-face customer service. Problem solving and coming up with solutions that will benefit all aspects of an environment is an exciting challenge I enjoy taking on in every new occupation.

SKILLS

- Client-focused
- Creative Problem Solving
- Quick learner
- Professional Singer
- Trained in Dance
- Multi-Task Management

EXPERIENCE

Front Desk

New York, NY

Equinox Flatiron/ Feb 2018 to Current

Planning strategic interactions with 100% of the members to ensure they are satisfied with any posed inquire they acquire. We must understand all the operations of the gym and build sustainable relationships with our members, with unparalleled customer experience.

Production Cast Principle

Tampa, FL

Norwegian Cruise Lines / Apr 2017 to Nov 2017

Performed 4 various types of shows on the Norwegian Spirit ship while attending to the guests during their vacation.

Crew Member

Brooklyn, NY

Trader Joe's/ May 2016 to Jan 2017

Brought our customers the best food and beverage values and the information to make informed buying decisions. I made it my personal mission to provide assistance to any customer's inquires and demands within my jurisdiction with the highest amount of hospitality.

EDUCATION AND TRAINING

Bachelor of Arts: Musical Theater

Syracuse University 2016

Syracuse, NY, United States